


Web Design & Development for Custom Jeweler Business

PROJECT DETAILS

 **Development**

 **Dec. 2019 - Ongoing**

 **\$10,000 to \$49,999**

 *"They're competent and have clear communication."*

PROJECT SUMMARY

IronGlove Studio has developed the website of a custom jeweler business. The website is connected to a Facebook store but will be turned into an e-commerce site. One person works directly with the firm.

PROJECT FEEDBACK

The company is pleased with IronGlove's work. Their services are of high quality, and the team shows genuine interest in the website's health and security. They manage the engagement well and are highly involved in the process. Their resources are honest and provide professional services.



The Client


Introduce your business and what you do there.

I'm the owner of a custom jeweler business in Atlanta, Georgia.


The Challenge


What challenge were you trying to address with IronGlove Studio?

We wanted a website we could manage 100% from the backend and have total control over instead of a web-based app.

 Owner, Custom Jeweler Business

 Retail

 1-10 Employees

 Atlanta, Georgia

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0



The Approach

What was the scope of their involvement?

IronGlove has designed our website from scratch, and the development has been a collaboration between our teams. We give our input on how we want the website to look, and they work on it.

In terms of functionality, the website connects to a Facebook store. We plan to have a small e-commerce website down the road. At present, the site only lets our customers know about our business. It also allows people to review our services and contact us. They don't currently provide SEO services to us, but we may look into that in the future.

How did you come to work with IronGlove Studio?

I was referred to IronGlove by a friend.

How much have you invested with them?

We've invested under \$10,000.

What is the status of this engagement?

We started working together in December 2019, and the engagement is ongoing.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

We've enjoyed working with IronGlove. They provide high-quality services and are concerned about the health and security of our website. Overall, they provided a great and professional service.



How did IronGlove Studio perform from a project management standpoint?

IronGlove manages the project well. They're competent and have clear communication. Derek is 100% involved in the process. He informs us what his contractors are doing and how things are going. We communicate using the phone, emails, and texts.

What did you find most impressive about them?

They're honest, and I like that they're based in the US.

Are there any areas they could improve?

No, there aren't any.

Do you have any advice for potential customers?

Know what you're asking for so that IronGlove can do their job. Be organized – they can only be as organized as their client.

